# simplesilver™

# What Is simplesilver™?

- + simplesilver™ is a combination of naturally occurring minerals and a small amount of silver oxide encapsulated in soluble silicon. Silver oxide is a chemical compound with oxidising properties used in cleaning applications.
- + simplesilver™ is proven safe and used in many water treatment applications worldwide.
- + simplesilver™ comes to you packaged in a rigid plastic container for easy use.
- + As this is a chlorine free option, it is recommended that you shower before using your spa.

# How Does simplesilver™ Work?

- + simplesilver™ placed in your spa pool gradually releases its minerals into the water, removing contaminants and limiting the formation of scale and rust, while inhibiting the growth of bacteria.
- + All simplesilver<sup>TM</sup> needs to work well is a good flow of water passing over it, so you can place simplesilver<sup>TM</sup> just about anywhere you like in your spa pool.

# How Do I Use simplesilver™ in My Spa?

#### Overview

As a first-time simplesilver™ user, whether you have a new or existing spa pool, you will need to ensure the system is clean by removing any contamination in the water, pipes or equipment. This may have occurred for various reasons, such as contaminated water left in the spa pool after factory testing, bacteria in the water that has propagated during shipping from the manufacturer, or in the case of an existing spa pool, substandard maintenance or water treatment.

### **Step One - Installation Process**

There is no need to drain or change the water in your spa pool unless you were previously using bromine.

+ Place the simplesilver™ tablet anywhere in your spa pool water.

#### Dosage.

One 500g tablet is standard for spa pools with a volume of up to 1500L.

For larger spa pools or swim spas, you will need to use a larger volume tablet:

Spas	Spa Volume	Dose
Rosa	780L	1 x 500g Tablet
Juno	1080L	1 x 500g Tablet
Lunar	820L	1 x 500g Tablet
Ceres	590L	1 x 500g Tablet
Venus	540L	1 x 500g Tablet
Aquila I	960L	1 x 500g Tablet
Aquila II	960L	1 x 500g Tablet
Jupiter	960L	1 x 500g Tablet
Orion	1160L	1 x 500g Tablet
Hydra	1480L	1 x 500g Tablet
Capella	540L	1 x 500g Tablet
Draco I	960L	1 x 500g Tablet
Draco II	960L	1 x 500g Tablet
Ara I	960L	1 x 500g Tablet
Ara II	960L	1 x 500g Tablet
Lyra	1160L	1 x 500g Tablet
Andromeda	1490L	1 x 500g Tablet
Columba	1380L	1 x 500g Tablet
Solarium	1350L	1 x 500g Tablet
Swim Spas		Dose
Apollo	6000L	2 x 1kg Tablet
Calypso	6000L	2 x 1kg Tablet
Aurora	8000L	3 x 1kg Tablet
Atlas	7000L	2 x 1kg Tablet, 1 x 500g Tablet
Ursa	9000L	3 x 1kg Tablet, 1 x 500g Tablet
Hyperion	7500L	2 x 1kg Tablet, 1 x 500g Tablet
Mercury	8500L	3 x 1kg Tablet
Titan	11890L	4 x 1kg Tablet
Oceanus	10560L	3 x 1kg Tablet, 1 x 500g Tablet
Oberon	8800L	3 x 1kg Tablet
Prospero	9900L	3 x 1kg Tablet, 1 x 500g Tablet



### Step Two - Filter Pump Set Up

- 1. You need to set your filter pump timer to operate daily.
  - + Turn the filter pump onto the standard mode.
  - + Turn off the sleep timer.
  - + Turn off holiday mode.
  - + Turn off energy-saving mode.
  - + Make sure to open all jet heads and water features.

The filter circulation pump must be set up correctly to ensure 80,000 to 100,000 litres of water circulate daily. This ensures an accurate quantity of simplesilver™ minerals are eluted into the water to balance and control it.

- 2. Once the filter pump has been set, do not use your spa pool for the next seven days.
  - + Removing contamination and dispensing the correct levels of simplesilver™ minerals will take about a week, after which you will have crystal clear, clean, odour-free water for the next year!
- 3. At the end of the seven day period:
  - + Clean the filters with a cartridge cleaning solution, as water alone is ineffective.
  - + Dry these before reinstalling. This will make the filters more effective as the fibers expand, stopping the water from foaming.

#### What is going on in my spa pool over this seven day period?

- + As the filter pump circulates the water over the simplesilver™ tablet, the minerals are distributed into the spa pool at a constant and controlled rate.
- + It takes time for the correct concentration of simplesilver™ minerals to be dispensed into the water to effectively control and balance the pH, alkalinity, total dissolved solids, scale, corrosion and bacteria.
- + During the first week, any existing contaminants within the spa pool are precipitated out into the water and it might turn grey. Do not panic, this is simplesilver™ doing its job. These contaminants are removed via the filters, which are cleaned by you after seven days.

**Note**, if you use the spa pool before the seventh day, there will not be sufficient simplesilver™ minerals in the water to inhibit the growth of bacteria or effectively balance the water, therefore the water will not be able to be maintained in a pristine, clear and clean condition.





### Step Three - Use the Spa Pool

After the seven day resting period.

Clean your filters using a cartridge cleaning solution. If your spa pool water is crystal-clear, clean and odourless, you are good to go.

#### **After Care**

How long does simplesilver™ last?

simplesilver™ will keep your spa water clean and healthy for 12 months. To replace it, simply place a new block in your pool. We recommend changing your water and cleaning your filter before adding the new block.

What if I am having problems with simplesilver™?

There can be several variables that prevent simplesilver™ from working effectively. Whilst most can be resolved with troubleshooting and correct filtration, from time to time, it simply does not work for a customer.

If you are having problems, you can:

- 1. Visit the simplesilver™ website and use their troubleshooting page to see if you can solve the problem yourself.
- 2. Get someone from simplesilver™ to help you, they can often solve the problem by giving you advice over the phone or by email. Contact them via their website.
- 3. In the rare situation simplesilver™ proves ineffective in your spa, you can return it to where you bought it for a full refund. Simply return the block within 60 days of purchase (note you must present your receipt / proof of purchase as it contains the date of purchase).

Please visit simplesilver.com for full troubleshooting advice and more information.

